

# Parameter Guide

Version: 3.70

Add-On Products Roms Hule 8 – 7100 Vejle – Denmark Phone: +45 7944 7000 Fax: +45 7944 7001

Mail: info@add-on.com Internet: www.add-on.com



No parts of this publication may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation without the permission from Add-On Product



#### **Foreword**

Resource Central is developed by Add-On Products and used for resource management, synchronizing with Microsoft Outlook® and an Exchange Server. Resource Central helps organizations to define, manage and maintain their resources in small organizations with one location and in Enterprise organizations with many geographical locations. It also provides an integrated solution for authorized users to arrange meetings and events along with extra service orders through a customizable user-friendly interface which can track the status of orders.

Yours sincerely, The Resource Central Team

#### Table of contents

Foreword	2
Table of contents	2
Groups of Parameters	3
Basic	3
ResourceFinder	5
OrderForm	19
Orders	22
Emails	29
MyMeetings	32
Reports	
Booking Manager	35
Visitor	
Digital Sign	40
Shared Order Form	41
Misc	43

## **Groups of Parameters**

#### Note:

- All the below mentioned Parameters names (i.e. Key values) are case-insensitive.
  There is one more column in some rows to specify which version of RC the parameter applies to. Parameters without this column are supposed to work with all RC 3.5 versions and upwards.

#### Basic

Parameters		Descriptions	Available in
NoMailForReservationOlderTha	n	This parameter controls sending notification emails to user when an appointment is created/changed/deleted in the calendar. It enables user to specify a date range and if the created/changed/deleted appointment lies beyond that date, then no notification email is sent to user.  Value of this parameter is any <i>positive integer</i> to indicate the month.  E.g. If the value of this parameter is 6, it means that no email will be sent if appointments older than 6 months are created/changed/deleted.  Default value of this parameter is 1 (month).  If the value of this parameter is 0 or any other than positive integer, the default value will be employed.	
ResendEmail.Attempts	Applies to: 3.8	This parameter controls number of attempts to resend emails. Value of this parameter is positive integer. Default value of this parameter is "10" (attempts). If this parameter is not created or created with invalid value, the default value will be adopted.	
ResendEmail.Interval	Applies to: 3.8	This parameter controls the time interval between sending emails (if failure).  Value of this parameter is positive integer.	



		Default value of this parameter is "6" (minutes), i.e. emails will be resent every 6 minutes until they are successfully sent. If this parameter is not created or created with invalid value, the default value will be adopted.	
Reservations.PageSize	Applies to: RC 3.8 SR1 RC1	This parameter controls the number of reservations displayed in one page of Booking Manager's List view.  Default value of this parameter is 40 (reservations per page).  If this parameter is not created or created with any value other than a positive integer, then the system will use the default value.  If the value of this parameter is any Positive Integer, then the reservations at the List view of Booking Manager will be displayed in pages and each page will display only that number of reservations as defined in the value of the parameter.  E.g. if you have specified the value '2', and the Total reservations are 8, then at the List view window, 4 pages will be shown as Page 1, 2, 3, 4 and each page will display only 2 reservations.	RC Backend
Search.DomainList		Create an advanced parameter with this key and its value should be the domain name(s). If the user has more than one domain, then all the domains should be written in the VALUE field, separated by commas.  For example:  KEY: Search.DomainList  VALUE: domain1, domain2, domain3	RC Backend Outlook COM Add-in Outlook Add-in
TempDataPastDays		This parameter controls how many old day reservations data is to be removed from Temp tables in the RC database. Only positive integers are used as its value. For example: If the value of this parameter is 5, then all reservation data older than 5 days from today will be deleted (i.e. data from 5 days ago until today still remain). Default value for this parameter is '3', which is applicable if the user has not created this parameter OR created with Blank value.	



VirtualResource.CompareOrgan	nizers	This parameter controls comparison of data in TEMP table and Reservations table. If its value is "1", then the comparison will be implemented. This is also the default value of this parameter. If its value is "0", the comparison will be disabled. If its value is any characters other than 0 or 1, then the default value will be taken into account. If the parameter is not created, the comparison is still implemented.	
RCSystem.PageSize	Applies to: RC 3.8 HF9 and higher versions before RC 4.0	This parameter controls the number of items to be displayed in one page of all list views.  Value of this parameter is a positive integer.  Default value of this parameter is '40'.  If this parameter is not created, all items are displayed.  If this parameter is created with invalid value, then the default value will be used.	RC Backend

#### ResourceFinder

Parameters	Descriptions	
Addin.TrimLocation	This parameter controls format of the value written in the "Location" field of the New Appointment window.  As you know, when we return to the New Appointment window, after selecting the resources from the ResourceFinder, the value being displayed in the "Location" field of the New Appointment window is in the following format:  ResourceName1 (LocationPath); ResourceName2 (Location Path)  If this parameter is created with value '1', the value being displayed in the "Location" field of the New Appointment window will be in the following format:  ResourceName1; ResourceName2	Outlook Com Add-in Outlook Add-in



		If this parameter is not created or created with an invalid value, then the default value '0' will be taken.	
Addin.UITextUpdate	Applies to: 3.8+	This parameter configures language version of the Add-in, so that each time Outlook starts the add-in, it requests the Web API for the version.  Value of this parameter is a positive integer.  The new value of this parameter must be greater than the old one. If the version on server is larger than local version, the add-in will download the updated language.	
FavouriteList.NoOfMostUsedR	esources	The value in this parameter should be a Positive Integer value, which will determine how many top resources, in terms of number of reservations created by this very user, should be displayed.  The default value for this parameter is '10'.  If this parameter is not created or created with Blank/invalid value, then the default value will be considered.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
Filter.AndOr		The value of this parameter must be '0' or '1'.  If the value is '0', you can apply Filter whenever you click [Run] button in Search and Filter function in Resource Finder. The relation for this Filter will be like this: (Location1 OR Location2OR locationN) AND (Category1 OR Category2OR CategoryN) AND (Filter1 OR Filter2OR FilterN) AND (Search AND Capacity).  If the value is '1', you will apply Filter whenever you click [Run] button in Search and Filter function in Resource Finder but the relation of the Filter will be like this: (Location1 OR Location2OR locationN) AND (Category1 OR Category2OR CategoryN) AND (Filter1 AND Filter2AND FilterN) AND (Search AND Capacity).	RC Backend (RF mini) Outlook COM Add-in



ResourceFinder.Attendee.PageSize	ResourceFinder display attendees of a meeting in pages. The value of this parameter will determine the number of attendees in a page. Its default value is '5'. If this parameter is not created or it has invalid value, then attendees will be displayed in pages with 5 attendees on each page. If the value of this parameter is any Positive Integer, then the Attendees of the meeting will be displayed in Pages and each Page will display only that Number of Attendees, as defined in the value of the parameter. For Example, if you have specified the value '2', and the Total Attendees of the meeting are 8, then at the Attendee Area, 4 pages will be shown as Page 1, 2, 3, 4 and each page will display only 2 resources.	Outlook COM Add-in
ResourceFinder.Detail.Visible	This parameter controls the appearance of <b>Resource Detail</b> tab locating in the left panel of <b>ResourceFinder</b> main screen. When this parameter has the value equal to '0', this tab will not be displayed. Otherwise when the value is not '0' or equal to '1', this button will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.DisplayDetailCapacity	This parameter controls the appearance of <b>Capacity</b> field in <b>Resource's detail</b> part displayed in the left panel of <b>ResourceFinder</b> main screen whenever you click on a certain resource in the <b>Resource Name</b> list in the right panel. When this parameter has the value equal to '0', <b>Capacity</b> field will not be displayed. Otherwise when the value is not "0" or equal to '1', <b>Capacity</b> field will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.DisplayDetailDeadLineInform	This parameter controls the appearance of <b>Deadline</b> field in <b>Resource's detail</b> part displayed in the left panel of <b>ResourceFinder</b> main screen whenever you click on a certain resource in the <b>Resource Name</b> list in the right panel, and the appearance of Minimum Hours message in Order Form.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in



	When this parameter has the value equal to '0', <b>Dead Line</b> field will not be displayed. Otherwise when the value is not '0' or equal to '1', <b>Deadline</b> field will be displayed.  The default value of this parameter is '1'. <b>Note</b> : In case the parameter value is '0', Deadline for Catering information in still displayed in Order Form.	
ResourceFinder.DisplayDetailDescription	This parameter controls the appearance of <b>Description</b> field in <b>Resource's detail</b> part displayed in the left panel of <b>ResourceFinder</b> main screen whenever you click on a certain resource in the <b>Resource Name</b> list in the right panel. When this parameter has the value equal to '0', <b>Description</b> field will not be displayed. Otherwise when the value is not "0" or equal to '1', <b>Description</b> field will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.DisplayDetailEmail	This parameter controls the appearance of <b>Email</b> field in <b>Resource's detail</b> part displayed in the left panel of <b>ResourceFinder</b> main screen whenever you click on a certain resource in the <b>Resource Name</b> list in the right panel. When this parameter has the value equal to '0', <b>Email</b> field will not be displayed. Otherwise when the value is not "0" or equal to '1', <b>Email</b> field will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.DisplayDetailFurtherDetail	This parameter controls the appearance of Further Detail field in Resource's detail part displayed in the left panel of ResourceFinder main screen whenever you click on a certain resource in the Resource Name list in the right panel. When this parameter has the value equal to '0', Further Detail field will not be displayed. Otherwise when the value is not '0' or equal to '1', Further Detail field will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.DisplayDetailLightResource	This parameter controls the appearance of <b>Light Resource</b> field in <b>Resource's detail</b> part displayed in the left panel of	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in



	ResourceFinder main screen whenever you click on a certain resource in the Resource Name list in the right panel. When this parameter has the value equal to '0', Light Resource field will not be displayed. Otherwise when the value is not '0' or equal to '1', Light Resource field will be displayed. The default value of this parameter is '1'.	
ResourceFinder.DisplayDetailLocation	This parameter controls the appearance of <b>Location</b> field in <b>Resource detail</b> part displayed in the left panel of <b>ResourceFinder</b> main screen whenever you click on a certain resource in the <b>Resource Name</b> list in the right panel. When this parameter has the value equal to '0', <b>Location</b> field will not be displayed. Otherwise when the value is not '0' or equal to '1', <b>Location</b> field will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.DisplayDetailName	This parameter controls the appearance of <b>Name</b> field in <b>Resource's detail</b> part displayed in the left panel of <b>ResourceFinder</b> main screen whenever you click on a certain resource in the <b>Resource Name</b> list in the right panel. When this parameter has the value equal to '0', <b>Name</b> field will not be displayed. Otherwise when the value is not '0' or equal to '1', <b>Name</b> field will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.DisplaySubjectReservationToolTi p	This parameter controls display of reservation subject in tooltip shown in ResourceFinder.  If the parameter has the value equal to '1', the subject will appear in the tooltip in ResourceFinder.  If the parameter has any other value than '1', it is considered that the parameter is not created and the subject will NOT appear in the tooltip in ResourceFinder.	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.EnableLocationCheckbox	This parameter controls the behavior of Location checkbox function in ResourceFinder.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in



This parameter is created to allow user choose resources locate at various locations.

When the parameter is '1' then the Location checkbox function is enabled. The checkbox will appear beside Location name. User could choose resources locate at various locations by check Location checkboxes or click Location name. All resources belong to these locations will show on Resource Overview. In order to remove these checkboxes, uncheck checkbox or click Location name again. If user does not check any location checkbox then no resource is shown.

Otherwise, when the value is not '1' or equal to '0', this function will not be applied.

Default value of this parameter is '0'.

#### ResourceFinder.ExternalAttendeesSynchronized

This parameter controls attendees synchronization between Order Form and Outlook invitation.

When the parameter has the value equal to '1':

- If Organizer adds External Attendees in "To" field of Outlook and opens Order Form, those Attendees will be filled into Attendees of Order Form. And vice versa, if Organizer adds new attendees to Order Form, clicks [Save and Close], new attendees are also filled into "To" field in Outlook.
- Removed Attendees in Outlook invitation will not be updated into RF Order Form.

**NOTE**: We only support this in One-Step Ordering.

When the parameter has the value equal to '0' or any value other than '1':

- Added Attendee(s) in RF Order Form will NOT be inserted into Outlook invitation. But added Attendees in Outlook invitation will be inserted into RF Order Form.
- Removed Attendees in RF Order Form will not be updated into outlook invitation.

Default value of this parameter is '0'.

Outlook COM Add-in



ResourceFinder.FavouriteList	If the value of this parameter is '0', the Favourites List functionality is Disabled. It will neither be viewable nor functional at the ResourceFinder.  If the value of this parameter is '1', Favourites List functionality will be Enabled. It will be viewable and functional at the ResourceFinder, along with its 2 child nodes namely 'Most Used' and 'My Favourites'. Also note that this is the Default value. If the user has given any invalid value for this parameter, the default value of '1' will be considered.  If the value of this parameter is '2', Favourites List functionality will be Enabled but its only one child 'Most Used' will be viewable and functional. The other child node 'My Favourites' will neither be viewable nor functional.  If the value of this parameter is '3', Favourites List functionality will be Enabled but its only one child 'My Favourites' will be viewable and functional. The other child node 'Most Used' will neither be viewable nor functional.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.FilterVirtualResources	With the help of this parameter, you can control the Display of Occupancy of Virtual Resource(s) over the ResourceFinder. This parameter can have possible values of '1 or 0'. If the value of this parameter is '1', then upon the ResourceFinder, none of the Virtual Resource(s) will be listed. If this parameter is not created or is created with Blank or Zero value, then the system will work as Normal.	Outlook COM Add-in
ResourceFinder.From	This parameter is used to configure the start time of the time range displayed in the right pane of ResourceFinder. Its value can vary from <b>0</b> to <b>22</b> .  Default value of this parameter is ' <b>7</b> ' (i.e. time slots before 7:00 are not displayed in the RF's time grid).	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.Max.Days.S Applies to: RC before 4.0	This parameter provides the maximum number of days that <b>User</b> can choose in <b>Calendar</b> of <b>Date and Time</b> tab of left pane in <b>ResourceFinder</b> main screen.  Default value of this parameter is '7'.	RC Backend (RF mini) Outlook COM Add-in



	Valid value of this parameter is positive integer. If it has not been created or user enters invalid value, the default value will be taken.  (Note: the value of this parameter should not be greater than 7. Otherwise, the system will be slow down).	
ResourceFinder.MsgForNoOrder	This parameter controls showing a warning message for no order function.  When the parameter has the value equal to '1', this function will be enabled. That means a warning message will be shown if user books a resource without any order. Otherwise, this function will be disabled.  By default, the function is also disabled (its value = 0 or it is not created).	Outlook COM Add-in
ResourceFinder.Navigation.Category.Visible	This parameter controls the appearance of <b>Category</b> tab, a small tab included in <b>Navigation</b> tab.  When this parameter has the value equal to ' <b>0</b> ', this tab will not be displayed. Otherwise when the value is not ' <b>0</b> ' or equal to ' <b>1</b> ', this button will be displayed.  The default value of this parameter is ' <b>1</b> '.	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.Navigation.DateAndTime.Visible	This parameter controls the appearance of <b>Date and Time</b> tab, a small tab included in <b>Navigation</b> tab.  When this parameter has the value equal to ' <b>0</b> ', this tab will not be displayed. Otherwise when the value is not ' <b>0</b> ' or equal to ' <b>1</b> ', this button will be displayed.  The default value of this parameter is ' <b>1</b> '.	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.Navigation.Favorite.Visible	This parameter controls the appearance of <b>Favourite</b> tab, a small tab included in <b>Navigation</b> tab.  When this parameter has the value equal to ' <b>0</b> ', this tab will not be displayed. Otherwise when the value is not ' <b>0</b> ' or equal to ' <b>1</b> ', this button will be displayed.  The default value of this parameter is ' <b>1</b> '.	RC Backend (RF mini) Outlook COM Add-in

ResourceFinder.Navigation.FilterAndSearch.Visib le	This parameter controls the appearance of <b>Search and Filter</b> tab, a small tab included in <b>Navigation</b> tab.  When this parameter has the value equal to ' <b>0</b> ', this tab will not be displayed. Otherwise when the value is not ' <b>0</b> ' or equal to ' <b>1</b> ', this button will be displayed.  The default value of this parameter is ' <b>1</b> '.	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.Navigation.Location.Visible	This parameter controls the appearance of <b>Location</b> tab, a small tab included in <b>Navigation</b> tab.  When this parameter has the value equal to '0', this tab will not be displayed. Otherwise when the value is not '0' or equal to '1', this button will be displayed.  The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.Navigation.Visible	This parameter controls the appearance of <b>Navigation</b> panel tab in the left panel of <b>ResourceFinder</b> main screen When this parameter has the value equal to '0', this tab will not be displayed. Otherwise when the value is not '0" or equal to '1', this button will be displayed. The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.OrderForm.Visible	This parameter controls the appearance of <b>Order form</b> tab locating in the left panel of <b>ResourceFinder</b> main screen. When this parameter has the value equal to ' <b>0</b> ', this tab will not be displayed. Otherwise when the value is not ' <b>0</b> ' or equal to ' <b>1</b> ', this button will be displayed. The default value of this parameter is ' <b>1</b> '.	Outlook COM Add-in
ResourceFinder.PageSize	This parameter enables the functionality of Paging at the ResourceFinder application. This parameter will be created by default with value '40'. However, you are allowed to change the value or turn this functionality OFF.  If this parameter is not created or it has a value equal to '0', then the system will use the default value.  If the value of this parameter is any Positive Integer, then the Resources at the ResourceFinder window will be displayed in Pages and each Page will display only that Number of	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in



		Resources as defined in the value of the parameter. In addition, you can also traverse through the pages with the help of the First, Previous, Next and Last links.  For Example, if you have specified the value '2', and the Total Resources in the system are 8, then at the ResourceFinder window, 4 pages will be shown as Page 1, 2, 3, 4 and each page will display only 2 resources.	
ResourceFinder.Permission	Applies to: All versions before RC 4.1 SR3	When this parameter has value = 1, only those resource(s) for which the organizer would be permitted to see will be displayed at the ResourceFinder.  While this parameter is not created or has a value other than "1", all the resources created in the RC system will be displayed at the ResourceFinder, thus ignoring the entries in the "Permission" table of the database, if any.	Outlook Com Add-in Outlook Add-in
ResourceFinder.PriorBooking		This parameter controls the function that allow user to inform others that a reservation has been booked before clicking on <b>Send</b> button.  When the parameter has the value equal to '1', this function will be applied. Otherwise, when the value is not '1', or equal to '0', this function will not be applied.  The default value of this parameter is '1'.	Outlook Com Add-in
ResourceFinder.PriorBookingTime		This parameter provides an interval time (input from user) that the temporary reservation will be kept within that time. This parameter is supposed to have integer value. Value will be in minutes. Default value is <b>10</b> minutes.	Outlook Com Add-in
ResourceFinder.ReservationList.ShowCapacityColumn		This parameter controls the appearance of <b>Capacity</b> column in ResourceFinder main screen.  When the parameter has the value equal to '1', <b>Capacity</b> column will be displayed. Otherwise, when the value is not '1', or equal to '0', this column will not be displayed.  The default value of this parameter is '1'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in



ResourceFinder.Resour ceColumnWidth	Applies to: RC 3.8	This parameter is used to configure the width of column "Resource" in ResourceFinder.  Value of this parameter is the number of pixels.  The default value for this parameter is 200 pixels.  Values less than 40 pixels are not allowed.  After setting the value for this parameter, user can still adjust the "Resource" column width if he wants.  If the parameter is not created or created with invalid values, the default value is taken.	Outlook COM Add-in
ResourceFinder.ShowAtte	ndees	This parameter controls the display of the <b>Attendees</b> button at the ResourceFinder. The default value for this parameter is '0'. When the value for this parameter = 1, <b>Attendees</b> button will be displayed at the ResourceFinder	Outlook COM Add-in
ResourceFinder.ShowSele	ectedResource	This parameter controls the appearance of <b>ShowSelectedResource</b> button in the toolbar of ResourceFinder main screen.  When the parameter has the value equal to '1', <b>ShowSelectedResource</b> button will be displayed. Otherwise, when the value is not '1', or equal to '0', this column will not be displayed.  The default value of this parameter is '1'	Outlook COM Add-in
ResourceFinder.StartWorkingHour	Applies to: Versions before RC 4.0	This parameter controls the beginning point of horizontal scrollbar of the time grid when the ResourceFinder is opened. Default value of this parameter is <b>8:00</b> (i.e. the beginning point of horizontal scrollbar in the ResourceFinder's time grid is put at 8:00). The valid values of this parameter will be from <b>0</b> to <b>23</b> . If the parameter is not created or created with invalid value, system will take the default value.	Outlook COM Add-in



ResourceFinder.To	This parameter is used to configure the end time of the time range displayed in right pane of ResourceFinder. Its value can be from 1 to 23.  Default value of this parameter is '17' (i.e. time slots after 17:00 are not displayed in the RF's time grid).	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.UncheckAttendee	This parameter controls the behavior of Register Attendee checkbox function in the order form when user books a reservation with order by one step.  This parameter is created to change the Register attendees checkmark.  When the parameter is '1' then the function of Register Attendee checkbox is removed. The checkbox is not checked per default when opening the order window in ResourceFinder one step ordering.  Otherwise, when the value is not '1', or equal to '0', this function will not be applied.	Outlook Com Add-in
ResourceFinder.UsingItemQuotaStatus	This parameter controls the Item Quota function. When the parameter has the value equal to '1', this function will be applied. Otherwise, when the value is not '1', or equal to '0', this function will not be applied. The default value of this parameter is '0'.	RC Backend (RF mini) Outlook COM Add-in Outlook Add-in
ResourceFinder.WeekStartDay	With the help of the value of this parameter, you can control the display of the First Day on the Calendar control at the ResourceFinder screen. The possible values for this parameter are:  Value = 0 (means Sunday)  Value = 1 (means Monday) and so on till  Value = 6 (Saturday)  Default value of this parameter is '0'.	Outlook COM Add-in



Show.CheckboxAvailableResources		This parameter controls the display of the <b>Available Resource</b> button at the ResourceFinder. The default value for this parameter is '1'.  When the value for this parameter = 1, <b>Available Resource</b> button will be displayed at the ResourceFinder.  If the user clicks this button, only those resources that are FREE/Available in the selected time-slot will be displayed and all those resources that are already booked for the selected time-slot will not be displayed in the right pane of the ResourceFinder.	Outlook COM Add-in
ResourceFinder.PopupImage .Disable	Applies to: RC 3.8 HF9+	This parameter controls the display of image when user makes a mouse over the resource name in ResourceFinder.  If the parameter has the value of '1', then the image is disabled.  If the parameter is not created or created with any value other than '1', the image is displayed.	Outlook COM Add-in
ResourceFinder.TabLabel.SO F	Applies to: RC 4.0 SR2	This parameter is used to configure label of the Shared Order Form tab in ResourceFinder. The label should be input as value of this parameter.  If the parameter is not setup, then the text 'Shared Order Form' is employed.	Outlook COM Add-in
ResourceFinder.FloorPlan	Applies to: RC 4.0 SR2	This parameter controls the function of Floorplan.  If the parameter has the value of '1', then the function is enabled.  If the parameter is not created or created with any value other than "1", this function is disabled.	RC Backend (RF mini) Outlook COM Add-in
ResourceFinder.AssistantOr ganizer	Applies to: RC 4.0 SR3+	This parameter controls the function of Assisting Organizer. If the parameter has the value of '1', then the function is enabled. If the parameter is not created or created with any value other than "1", this function is disabled.	RC Backend Outlook Com Add-in Outlook Add-in



BufferTime.DisplayLegend	Applies to: RC 4.1 SR3+	This parameter controls the availability of the buffer time legend icon in ResourceFinder.  If the parameter has the value of '1', the buffer time legend icon is displayed in ResourceFinder.  If the parameter is not created or created with any value other than "1", the buffer time legend icon is not available in ResourceFinder.	RC Backend Outlook Com Add-in Outlook Add-in
ResourceFinder.DisplayHigh LightBufferTime	Applies to: RC 4.0 SR3+	This parameter controls the function of Highlight Buffer Time in ResourceFinder.  If the parameter has the value of '1', then the function is enabled.  If the parameter is not created or created with any value other than "1", this function is disabled.  Default value is 1	RC Backend (RF mini) Outlook Com Add-in Outlook Add-in
OutlookAddin.TimeLine.Visib le	Applies to: RC 4.0 SR3+	This parameter controls the visibility of time line in Outlook Addin.  If the parameter has the value of '1', then the time line is visible.  If the parameter is not created or created with any value other than "1", this time line is disabled.  Default value is 1	Outlook Add-in
ResourceFinder.ShowAttend ees.DisplayByDefault	Applies to: RC 4. HF5+	This parameter controls the selection of the [Attendees] button in ResourceFinder.  If the parameter has the value of '1', the [Attendees] button is always selected for all users, i.e. the Attendees section is always visible (under Resource Overview section) in ResourceFinder.  If the parameter is not created or created with any value other than "1", the [Attendees] button is only selected for organizer. For other users, this button is not selected.	Outlook Com Add-in



ResourceFinder.UseCapacity Filter	Applies to: RC 4.1 HF3+	This parameter controls the enablement of the feature that filters resources in ResourceFinder based on the number of attendees in 'To' field, i.e. only resources with compatible capacity will be displayed.	Outlook Com Add-in Outlook Add-in
		If value of this parameter is '1', this feature is turned on.	
		If the parameter is not created or created with any value other than "1", this feature is disabled.	

#### OrderForm

Parameters	Descriptions	
NumberOfServicesSet	This parameter controls the number of services available by default when an order form is opened.  Value of this parameter is a number in the range 0 to 9.  The default value of this parameter is 1.  If any invalid value is entered or the parameter is not created, the default value is applied.	RC Backend Outlook Com Add-in Outlook Add-in (Order Form In Emails + MM)
OrderForm.Attendees	Custom Heading Value to be displayed in Order Form against the "Attendees" heading.	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.ExternalEmail.PropName	This parameter is used to configure name of a property in guest house booking confirmation. User can use this property to enter the external email.  Key= OrderForm. ExternalEmail.PropName  Value = <name of="" property="" the=""> (e.g. External Email)</name>	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.ExternalEmail.Subject	This parameter is used to configure name of a property in guest house booking confirmation. User can use this property to enter the external email subject.  Key= OrderForm.ExternalEmail.Subject  Value = <name of="" property="" the=""> (e.g. Mirka Guest House booking confirmation)</name>	RC Backend Outlook Com Add-in Outlook Add-in



	If the parameter is not setup, then the email subject must come from the subject in the reservation.	
OrderForm.FirstName.PropName	This parameter is used to configure name of a property in guest house booking confirmation. User can use this property to enter the first name.  Key= OrderForm.FirstName.PropName  Value = <name of="" property="" the=""> (e.g. First Name)</name>	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.LastName.PropName	This parameter is used to configure name of a property in guest house booking confirmation. User can use this property to enter the last name.  Key= OrderForm.LastName.PropName  Value = <name of="" property="" the=""> (e.g. Last Name)</name>	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.Message.PropName	This parameter is used to configure name of a property in guest house booking confirmation. User can use this property to enter the message.  Key= OrderForm.Message.PropName  Value = <name of="" property="" the=""> (e.g. Message)</name>	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.Message.Value	This parameter is used to configure default value that will be inserted into Message field in the Order Form.  Key = OrderForm.Message.Value  Value = <user any="" can="" here="" input="" message=""></user>	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.OrderHead	Custom Heading Value displayed in Order Form against the "Order/Serving Details" heading.	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.PINCode.PropName	This parameter is used to configure name of a property in guest house booking confirmation. User can use this property to enter the PIN code.  Key= OrderForm.PINCode.PropName  Value = <name of="" property="" the=""> (e.g. PIN code)</name>	RC Backend Outlook Com Add-in Outlook Add-in



OrderForm.Properties		Custom Heading Value to be displayed in Order Form against the " <b>Properties</b> " heading.	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.Recurrence		Custom Heading Value to be displayed in Order Form against the "Recurring Dates" heading.	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.ReservationOf		Custom Heading Value to be displayed against the "Reservation" heading (in Order Form opened in ResourceFinder) and "Reservation of" heading (in Order Form opened in other places: MyMeetings, Reservations tab in RC backend, etc.).	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.RoomName.PropName		This parameter is used to configure name of a property in guest house booking confirmation. User can use this property to enter the room name.  Key= OrderForm.RoomName.PropName  Value = <name of="" property="" the=""> (e.g. Room Name)</name>	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.SendOrderAlignment		Value of this parameter controls the placement of the "Send order" & "Send reply" button at the Order form of the Organizer and Responsible Person (s) respectively. If the value of this parameter is '0', then the buttons will be left-aligned. If the value of this parameter is '1', then the buttons will be center-aligned. If the value of this parameter is anything other than '0' and '1', and if this parameter is not created OR created with an invalid value, then the buttons will always be placed right-aligned.	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.AntiAutoAdded.D omain	Applies to: RC 3.8 SR2+	This parameter controls a list of domains so that attendee's emails with these domains will not be automatically added into order form.  Value of this parameter is a list of domain names, separated by semi-colon (e.g. add-on.com; aop.com)	Outlook Com Add-in



OrderForm.Attendees.PageSi ze	Applies to: RC 3.8 HF9+	This parameter controls the number of attendees displayed in order form. It only works if in Settings.xml file, the key AttendeeDisplayMode = 1.  Value of this parameter is a positive integer.  Default value of this parameter is '10'.  If this parameter is not created or created with invalid values, then the default value will be used.	Outlook Com Add-in
SelectItemOption.Enable	Applies to: RC 4.0 SR3+	This parameter controls the display of item selection options in resource details.  If value of this parameter is '1', the options are available.  If this parameter is not created or created with any value different from '1', then the options are unavailable.	RC Backend Outlook Com Add-in Outlook Add-in
CateringCommentBox	Applies to: RC 4.1+	This parameter controls the display of a comment box under the catering section in order form. It is not applicable for Shared Order Form.  If value of this parameter is '1', the comment box is available.  If this parameter is not created or created with any value different from '1', then the comment box is unavailable.	RC Backend Outlook Com Add-in Outlook Add-in
OrderForm.MeetingOrganizer	Applies to: RC 4.1+	This parameter controls the caption for meeting organizer heading in order form.  Value of this parameter will be displayed as heading for meeting organizer section in the order form.	RC Backend Outlook Com Add-in Outlook Add-in

#### Orders

Parameters	Descriptions	
	·	



AutoArrange.Enable	If its value is "1", then the service will be enabled and it will run at the time as specified in the AutoArrange.Starttime parameter (default value is 235500 hours) and it will update the Status of all those Line Items that are ordered in servings related to the reservations of the number of days that is specified in AutoArrange.Days parameter (default value is 1 day). Moreover, it will only change the Status of those line items that previously have the Status of New, Changed and/or Confirmed. If its value is "0", then the service is Disabled. Also, the values of the parameters "AutoArrange.Starttime" and "AutoArrange.Days" will be ignored.	RC Backend
AutoArrange.Starttime	It will contain the start time at which the Auto Arrange service will run. The maximum value is "235958" hours. The default value against this parameter is "235500".	RC Backend
AutoArrange.Days	This parameter configures the number of past days from which the <b>AutoArrange.Enable</b> service will have effect.  E.g if the parameter is set to 7 in value, all orderlines in all orders older than 7 days with status <b>New, Changed, Confirmed</b> will be set to status <b>Arranged</b> .  If the <b>AutoArrange.Enable</b> parameter is engaged the default value for AutoArrange.Days is '1' day . Other values can only be set by manually creating it as described.	RC Backend
AutoArrange.OrderStatus	This parameter configures the value of the status to be set when Auto Arrange functionality works. Possible values could be "Confirmed" OR "Arranged".  If this parameter is not created, created with Blank value or it has any value other than the above two, then the default Status would be "Arranged".  However, please note that the status of item(s) that already have the status = Arranged cannot be set to Confirmed.	RC Backend
Delete.Item	This parameter controls the "delete item" function.	RC Backend



		When the value of Parameter <b>Delete.Item</b> is not '1' or the parameter is not created, user cannot delete an item which is served in an order.  When the value of Parameter <b>Delete.Item</b> is '1', user can delete an item which is served. After user delete an item, user can still view it in old order but cannot view it any more in Item or new serving. It is also impossible to see the deleted item in old order when user changes quantity or edits the serving.  Default value of this parameter is '1'.	
Item.Price		This parameter controls the effect of Item price change.  The value of parameter Item.Price is not '1' or parameter is not created: If user change the price, this will have affect on all items even if they have been ordered 2 months ago for deliver in the future and all reporting for the sales that has already delivered.  The value of parameter Item.Price is '1': Change in item prices could be validated against the dates. Ordered items will not be affected of changes in prices.  When this parameter is created, each time a user book an item, the item's price at that time is saved. Therefore this "validating against date" feature will be applied only for price of the item which is order after Item.Price parameter is specified as '1'. The price of the item which has been reserved before will be changed when the administrator change the item's price.  Default value of this parameter is '1'.	RC Backend Outlook Com Add-in Outlook Add-in
Messages.Comments.Colum ns	Applies to: RC before 4.0	You will have to create a property with the same name as given in this parameter's value. This property will then be associated with the order form of the resource. When this property is set while placing the order over a reservation over this resource, then the corresponding '*' value will be displayed against the record of this reservation, under the '*' column header at RC	RC Backend



		Admin $\rightarrow$ Daily Tasks $\rightarrow$ Messages summary screen. Hovering the mouse will show the tooltip.	
	Applies to: RC 4.0	You will have to create a property with the same name as given in this parameter's value. This property will then be associated with the order form of the resource. When this property is set while placing the order over a reservation over this resource, then the corresponding comment will be displayed against the record of this reservation, under the 'Comment' column header at RC Admin → Daily Tasks → Orders summary screen. If the comment is too long, it will show as "here is the co"	
Order.Print		This parameter provides the ability to generate a signature line in the left bottom of the print out when user print an order in <b>Daily tasks\Order\Order Detail.</b> When the parameter has the value equal to '1', this function will be applied. Otherwise, when the value is not '1', or equal to '0', this function will not be applied.	RC Backend
OrderBaseCost		This parameter controls the base cost added into each service if the amount of the services reach a specific number set in <b>OrderBaseCost.Service.</b> Value: Reference number of the item used as base cost (this item can be base cost or service cost or any other existing item in RC as long as its location is root location).  By default, this parameter is not created and this function is disabled. It is only enabled when you enter Reference number of the item used as base cost into "Value" field.	RC Backend Outlook Com Add-in Outlook Add-in
OrderBaseCost.Service		This parameter controls number limit of services in each order. Value: A certain integer. If the amount of services reaches this number, a base cost will be added into each service.	RC Backend Outlook Com Add-in Outlook Add-in
SendEmailCheckbox	Applies to:	The value of this parameter controls the functionality of sending email to Organizer by Responsible Person. A checkbox will be	RC Backend Outlook Com Add-in



	<ol> <li>Normal bookings:</li> <li>For RC versions older than 3.8, it works with:         <ul> <li>Daily tasks → Messages</li> <li>Click link in email sent to Service Provider</li> </ul> </li> <li>For RC 3.8, it only supports "Click link in email sent to Service Provider.</li> <li>Shared order bookings</li> <li>All versions of RC are supported.</li> </ol>	placed at the Order form of Responsible Person, beside [Send Reply] button, with the label "Send Email". If the responsible does not check this checkbox and clicks the [Send Reply] button, then all the corresponding changes is made permanent but no Changed Order email is sent to the organizer, intimating him/her about the changes.  If the value of this parameter is '1', then the checkbox will be displayed at the Order form of the responsible person.  If the value of this parameter is '2', then the checkbox will be displayed at the Order form of the responsible person and it will be checked by default.  If the value of this parameter is '0' or Blank or this parameter is not created, then NO checkbox will appear beside the Send Reply button at the Order form of the responsible person. Means that this functionality will be Disabled and the email will be sent to the organizer upon each change from the Responsible Person.  The default value of this parameter is '1'.	
	For RC 4.0	This parameter is only applied for Task details (shared order booking).  The value of this parameter controls the functionality of sending email to Organizer by Responsible Person.  If this functionality is enabled, the button [Update and Send Email] is available at the order form of Responsible Person.	
Show.PriceColumn		This parameter controls the display of the Price Column at the Order Form, Emails and Daily Tasks → Orders. The default value for this parameter is '1'. When the value for this parameter = 0, the Price column for the Items will not be displayed at the specified areas, provided that the Sales Price of all the Items associated with that resource at booked time is ZERO.	RC Backend Outlook Com Add-in Outlook Add-in
ShowOrder.Number		This parameter controls the display of the Order Number in the Header of all emails. The default value for this parameter is '0'.	Outlook Com Add-in



	When the value for this parameter = 1, then all the emails of a reservation will display the Order Number associated with that reservation in the Header of its emails.  The emails include New Reservation, Changed Reservation, Cancelled Reservation, New Order, Changed Order, Order Accepted and Cancelled Order Emails.	
Use.RC.NumberOfPersons	Parameter used to add a 'Number of Persons' column at RC Admin → Daily Tasks → Orders summary screen. If the value of this parameter is "Yes", then at the above mentioned area, a new column with the label "Number of Persons" will be displayed.  Note: The 'Parameter Name' & 'Value' should have the same values as mentioned here. Otherwise, this functionality will not work.  In order to use this functionality, the next step is to create a property. For this, you will have to execute the following steps:  • Navigate to RC Admin → Designer → Properties.  • Create a New property with the following specifications: Number = "RC_NumberOfPersons" Text = "Number of Persons" (You can change the name (Text field) accordingly)  Note: The "Number" field should have the same value as mentioned above. Otherwise, this functionality will not work.  Now, you will have to associate this property with the order form of a resource. After this, when you will set the value of this property while placing an order against any reservation over that resource, this value will be displayed, along with the orders information at RC Admin → Daily Tasks → Orders summary screen, under the 'Number of Persons' column.	RC Backend
WeeklyHolidays	The value of this parameter will define which days in a week will be considered Holidays as per Deadline for Catering & Deadline for Services functionalities. If the Actual calculated deadline happens to be a Holiday (as determined with the value in this parameter), then the Actual deadline will be automatically shifted to the successive previous working day.	



		<ul> <li>The value in this parameter could be any number from 0 to 6, where 0 = Sunday, 1= Monday, 2= Tuesday and so on till 6 = Saturday. User can specify any number or combination of numbers, separated by commas. However, the user is not allowed to specify all of the days of the week as Holidays. Example: <ul> <li>Suppose "WeeklyHolidays = 5, 6, 0" (means Friday, Saturday &amp; Sunday will be considered holidays)</li> <li>User has placed a reservation on Monday 13th August 2007 8am to 10am on Resource 1</li> <li>For Resource 1, Deadline for Catering = 03:00</li> <li>When the Actual deadline will be calculated, then the day will be Sunday, which is a Holiday (as per parameter value). Also, Saturday and Friday have also been declared Holidays. So the Actual deadline will be shifted to Thursday. So the Actual deadline for the above mentioned reservation will be Thursday 9th August 2007 till 3am.</li> </ul> </li> <li>By default, its value is '6 and 0'</li> </ul>	
Order.Deadline.StopMovin gOrder	Applies to: RC 3.8+	This parameter controls the function of moving orders to another resource after deadline.  If value of this parameter is '1', user cannot move the orders to another resource after deadline.  If value of this parameter is anything different from '1', or the parameter is not created → user still can move orders to another resource after deadline.	RC Backend (RF mini) Outlook Com Add-in
Orders.ShowCateringStaff	Applies to: 4.0.0004.0055+	This parameter controls the availability of 3 fields: Setup services, During services and Cleanup services in Order Form.  Note: This function is only valid if user selects at least one delivery.	RC Backend



		If value of this parameter is '1', these fields are available in Order Form.  If the parameter is not created or created with any value other than '1', these fields are NOT available.	
Task.Auto.Confirm	Applies to: RC4.0 SR3+	This parameter controls the automation of status change for shared orders.  If value of this parameter is '1', all new shared orders will have status "Confirmed."  If this parameter is not created or created with any value other than '1', this function is disabled.	RC Backend Outlook Com Add-in
MaxOrderList.PrintAll	Applies to: RC4.1 SR3+	This parameter controls maximum number of orders to be printed when you click [Print AII] button.  Value of this parameter is positive integer.  Default value of this parameter is 1000 (orders).  If the parameter is not created or created with invalid value, the default value will be employed.	RC Backend

## Emails

Parameters	Descriptions	
LookUpValueDepartment	This parameter controls the availability of Department field (data for which will be input for report results) in a lookup value's details.  If value of this parameter is "1", the Department field is available in lookup value's details.  If value of this parameter is anything rather than "1", the parameter is not enabled and the Department field is NOT available in lookup value's details.	RC Backend



LookupValueMail	This parameter controls the functionality of sending an Email against a Lookup Value.  If the value of this parameter is '1', then at RC Admin → Designer → Lookup Values, you will see that an additional field with the name of 'Email' will be displayed. This field will be a Text box field where you can edit any Email address. For more details regarding Lookup values, please refer to Chapter 3 RC Admin → Designer → Lookup Values section in this document.  While the value of this parameter is '1', you will have to ensure the following things have been done:  • A valid Email address has been specified in the 'Email' field of a Lookup value  • A Property (For example 'Company') has been associated with the Order form of a resource as a Drop Down  • The Name of the Property has been specified in the value of the Parameter 'LookupValueMail.PropertyNumber' (For example Value = Company)  When the organizer places the Order over the Order Form and sets this property with the same value against which an email is specified, then upon clicking the Send Order button, the same email as sent to the Organizer is also sent to the specified Email Address, without the Link to the Order Form.  If the value of this parameter is '0' or Blank, then you will not be able to use this functionality.	RC Backend
LookupValueMail.PropertyNumber	This field contains the ID of that Property (Number) which is to be associated on the Order Form as a Drop Down.  This field should contain a single ID of a property. If more than one comma separated Property IDs are specified, then this functionality will not work.  If this parameter is not created or created with Blanks value, then this functionality will not work	RC Backend
ReminderMail.Days	The value of this parameter will determine the date for which this service will run. (Default value for this parameter is "1").	Outlook Com Add-in



	Example: ReminderMail.Enable = 1 ReminderMail.Starttime = 140000 ReminderMail.Days = 4 Current date = 03 April 2007 Now the service will run on 3 <sup>rd</sup> April 2007 at 02pm. It will generate Reminder Mails against all of the reservations whose Reservation start time lies at 7 <sup>th</sup> April 2007 (current date + 4 = 7 April 2007)	
Reminder Mail. Enable	If the value of this parameter is "1", then the job RC_ReminderEmail will be enabled. This service will run only for the reservations of a single day. That is, all the organizers of those reservations whose Reservation Start time belongs to the same date will get Reminder Emails.  The time at which this service will run depends on the value of the ReminderMail.Starttime parameter (as discussed below). The date for which this service is to run depends upon the value in the ReminderMail.Days parameter (as discussed below). If the value of this parameter is '0', then the RC_ReminderEmail will be Disabled. Also, the values of the other 2 parameters will also be ignored.	Outlook Com Add-in
ReminderMail.Starttime	It will contain the start time at which the Reminder Mail service will run. The maximum value could be "235958". (Default value is "235500").	Outlook Com Add-in
ReservationEmail.ShowDetail	This parameter controls the display of the detailed information about booking in the mail replying to organizer and responsible person when organizer updates a reservation or cancels it. The detail section includes orders' information and attendee list.  The default value of this parameter is '0'.  If this parameter is not created or created with an invalid value, the default value '0' will be taken, which will not display the above information.	Outlook Com Add-in



	When the value is '1', the detailed information of the booking will be displayed.	
Show.FooterText	This parameter controls the display of the footer text across the RC application. If this parameter is created with value '0', then the footer text "Resource Central ensures that resource bookingsorganizer and the service provider(s)" along with "Copyright information" will NOT be displayed across the RC application. If this parameter is not created or created with a value different from "0", then the footer text is displayed across the RC application.	Outlook Com Add-in

## MyMeetings

Parameters	Descriptions	
MyMeeting.DirectAccess	This parameter controls the My Meetings Stand Alone Page function.  When the parameter has the value equal to '1', this function will be applied. Otherwise, when the value is not '1', or the parameter is not created, this function is disabled.  By default, its value is '0'.	Outlook Com Add-in
MyMeeting.DirectAccess.ShowSubjectAs	This parameter controls display of meeting subjects in My Meetings Stand Alone Page.  Value of this parameter is the subject of all meetings displayed in "Subject" column (highlighted in the above figure).  If this parameter is created with no value, "Subject" column will be blank.  If this parameter is not created, the real subjects of meetings are displayed.	Outlook Com Add-in



MyMeeting.MyVisitors.Enable	Applies to: RC 4.0 SR4	This parameter controls the availability of "My Visitors" button in My Meetings.  If its value is "1", "My Visitors" button is available in My Meetings.  If its value is different from "1" or the parameter is not created, the "My Visitors" button is not displayed in My Meetings.	Outlook Com Add-in Outlook Add-in
-----------------------------	---------------------------	---	--------------------------------------

## Reports

Parameters		Descriptions	
Account.Number		This parameter controls showing an "Account No." field in an order form. With this field, organizer can manually input account number to the order form for his own use.  Value: propAccountNumber  If the value is something other than the value mentioned above, this function will be disabled.	Outlook Com Add-in Outlook Add-in
ExtraServicesReport.PropertyList		IDs of the Properties, separated by commas. Value of Property whose ID is mentioned in this parameter will be listed in the Extra Services Report Output.  If the value of the above mentioned Parameter is set to '-1', then the Output of the Report will contain the values of all those Properties, along with their captions that have been set at their respective Order Forms against respective reservations.  Please note that if this parameter is not created or created with Blank value, this report will not run.	RC Backend
Report.Cantina.HostName	Applies to: 3.8 HF1+	This property controls the availability of Host Name in Cantina report result.  You will need to create a property with the same name as given in this parameter's value. This property will be associated with the resource as a textbox. If the organizer fill in this property while placing a new order, this input will be taken into the report result.	RC Backend



ReportServer.URL	Applies to: RC 3.8	This parameter should contain the SQL Server Reporting Services URL upon which we have previously deployed some reports.  E.g. http://rc.sqlserver  While this parameter is created with the correct value of the URL, you can access such reports inside the RC system that have been deployed and running at the specified SQL Server Reporting Services.	RC Backend
ReportViewer.EnableExport ToMsWord	Applies to: 3.8+	This parameter controls the availability of report view option that offers user to view the report in Word application. If its value is "1", then the option will be enabled and available in the interface. If its value is "0", or any invalid characters, or if the parameter is not created, the option will be disabled and it is not available in the interface. Default value of this parameter is "0".	RC Backend
ReportViewer.EnableExport ToMsExcel	Applies to: 3.8+	This parameter controls the availability of report view option that offers user to view the report in Excel application. If its value is "1", then the option will be enabled and available in the interface. If its value is "0", or any invalid characters, or if the parameter is not created, the option will be disabled and it is not available in the interface. Default value of this parameter is "0".	RC Backend
StandardReport.IncludeTentativeMeeting		This parameter controls the inclusion of tentative reservations in standard reports.  If the parameter has the value equal to '1' (default value), all tentative reservations WILL be included in standard reports. If the parameter has any other value than '1', it is considered that the parameter is not created and tentative reservations WILL NOT be included in standard reports.	RC Backend



## **Booking Manager**

arameters		Descriptions	
BookingManager.Enable	Applies to: RC 3.8 SR1+	This parameter control the appearance of Booking Manager node in RC back end (Daily Tasks → Booking Manager)  Default value of this parameter is '0'  If the value of this parameter is '1', then Booking Manager is enabled in RC  If this parameter is not created or created with any value other than '1' then Booking Manager is disabled.	RC Backend
BookingManager.ListViewInt ervalTime	Applies to: RC 3.8 SR1+	This parameter controls the refresh interval time in List view and Calendar view.  The default value of this parameter is 300 (seconds).  Minimum value is 60 (seconds).  If this parameter is not created or created with invalid value (including value of less than 60 seconds), the default value will be employed.	RC Backend
BookingManager.RestoringT ime	Applies to: RC 3.8 SR1+	This parameter provides an interval time within which the temporary change in Booking Manager screen will be kept. Within this interval, if the change is synchronized, it will be kept and displayed on the screen. Otherwise, the change will be eliminated and no change is made. Value of this parameter is positive integer, and it is 10 (minute) by default. If this parameter is not created or created with invalid value, the default value will be employed.	RC Backend
BookingManager.NumberOf Attendees	Applies to: RC 3.8 SR1+	This parameter controls total number of attendees displayed in Attendees section of Mini Resource Finder inside Booking Manager.  Default value of this parameter is '5'.	RC Backend



		If this parameter is not created, created with no value or invalid value, then the default value will be adopted.	
BookingManager.SendingE mailCount	Applies to: RC 3.8 SR1+	This parameter controls the number of Error Handling Emails that will be sent when an error occurs in use of Booking Manager.  Value of this parameter is positive integer.  Its default value is 5 (times).  If this parameter is not created or created with invalid value, the default value will be employed.	RC Backend
BookingManager.ErrorHandl ing.Disable	Applies to: RC 4.1 HF1+	This parameter controls the activation of error handling function. If this parameter has the value = 1, this function is disabled. Default value of this parameter is [0]. If this parameter is not created or created with any value other than [1], the default value will be employed.	RC Backend
BookingManager.Technical Address	Applies to: RC 4.1 HF1+	Value of this parameter is the email address to send email to when an error occurs.  If this parameter is not created or created with invalid value, the email address in the basic parameter "System Email" will be employed.	RC Backend

#### Visitor

Parameters	Descriptions	
Arrivaltime.format	This parameter controls the format of Arrival time value display in Badges. The sample values are:  • h:mm tt (1:10 PM)  • hh:mm tt (01:10 PM)  • H:mm (13:10)	RC Backend



	HH:mm (13:10)  If this parameter is not created or user has not specified any value in this field then the value is client format, for example: M/d/yyyy h:mm:ss tt.	
Arrivaldate.format	This parameter controls the format of arrival date value display in Badges. The sample values are:  • MMMM-dd-yyyy (April-08-2010)  • MM-dd-yyyy (04-08-2010)  • MMM-dd-yyyy (Apr-08-2010)  • dd-MMM-yyyy (08-Apr-2010)  • dd-MMM-yyyy (08-April-2010)  • dd-MM-yyyy (08-04-2010)  If this parameter is not created or user has not specified any value in this field then the value is client format, for example: M/d/yyyy h:mm:ss tt	RC Backend
Visitor.ArrivalAlert	When this parameter has value = 1, alert message for email notification to the organizer about visitor arrival will be displayed.  When this parameter has other value than 1, this feature is disabled.  Default value of this parameter is '1'.	RC Backend
Visitor.UseKioskScreen	This parameter controls the availability of Kiosk screen function in Visitor tab of RC. If its value is "1" (default value), then the function will be enabled and available in the Visitor toolbar. If its value is "0", or any characters other than 1, or if the parameter is deleted, the function will be disabled and Kiosk node is not available in the Visitor toolbar.	RC Backend
Visitors.TwainApplicationPath	This parameter is used to configure path to the folder containing RC Twain application.  If this parameter is not created, the default path to the folder containing RC Twain application is C:\Twain	



Visitors.Undeparted.AutoCh ange	Applies to: RC 4.0	This parameter controls the time duration after the meeting end, after which status of an arrived visitor who has not departed is automatically changed to "Undeparted".  This parameter is only functional if the Kiosk screen is enabled.  Value of this parameter is positive integer equal to or greater than 10.  E.g. If the value is 17 (minutes), then 17 minutes after the meeting ends, status of a visitor who has arrived but not departed will be changed to "Undeparted".  Note: Function of this parameter is also influenced by value of the parameter Visitors.Undeparted.Interval  Default value of this parameter is '10' (minutes).  If this parameter is not created or created with invalid value, the default value will be employed.	RC Backend
Visitors.Undeparted.Interval	Applies to: RC 4.0	This parameter works in relation with the status auto-change function controlled by the parameter Visitors.Undeparted.AutoChange. It determines time interval the auto-change function is triggered.  This parameter is only functional if the Kiosk screen is enabled. Value of this parameter is positive integer.  E.g. If the value is 7 (minutes), then the auto-change function is triggered every 7 minutes.  Default value of this parameter is '10' (minutes).  If this parameter is not created or created with invalid value, the default value will be employed.	RC Backend
Visitor.InfoRetention.Days	Applies to: RC 4.0 SR2	This parameter controls deletion of historical data on visitors. It enables user to specify a date range out of which visitor data will be deleted.	RC Backend



		Value of this parameter is any <i>positive integer</i> to indicate the number of days.  E.g. If the value of this parameter is <b>6</b> , it means that visitor information in the most 6 recent days will be retained and visitor information older than 6 days will be deleted.  If this parameter is not created or created with invalid value, this function is disabled. Otherwise, the function runs once per day.	
Visitor.WhiteListUsed.Enable	Applies to: RC 4.0 SR4	This parameter controls the visibility of the white list section in the order form.  If its value is "1", only this section is available in the order form, normal attendees section is unavailable.  If its value is "2", both sections are available.  If the value of this parameter is "0" or any other than "1" or "2", white list section is not available in the order form.	RC Backend Outlook Com Add-in Outlook Add-in
Visitors.HidePrevious.Minut es	Applies to: RC 4.1 SR3+	This parameter controls how the visitors will be displayed in RC backend. It works in conjunction with the checkbox [Hide Previous].  Value of this parameter is positive integer in the range of (0, 180]. If this parameter is created with positive integer value in the range of (0, 180] minutes (i.e. less than or equal to 180 minutes) → all visitors with arrival time < (current time − value of the parameter) will be hidden when you check on [Hide Previous] If this parameter is NOT created, or created with invalid value or with value larger than 180 (minutes) → all visitors with arrival time < current time will be hidden when you check on [Hide Previous].	RC Backend
Visitor.Historical.Deletion.E nable	Applies to: RC 4.1 HF1+	This parameter controls the activation of visitor historical data deletion feature.  If this parameter has the value = 1, this function is enabled.	RC Backend



If this	ault value of this parameter is [0]. is parameter is not created or created with any value other [1], the default value will be employed.	
---------	---	--

## Digital Sign

Parameters		Descriptions	
ModulexCompanyName		You will have to create a property with the same name as given in this parameter's value. This property will be associated with	
DigitalSignExportCompanyN ame	Applies to: RC 3.8	the resource in order to populate it in the <b>Company Name</b> field in output <b>XML</b> file.	
ModulexCustomerID		This value is used as <b>customer ID</b> in the reservations fetched in output XML file. It is also used as output XML File Name.	
DigitalSignExportCustomerI D	Applies to: RC 3.8		
ModulexEventDescription		You will have to create a property with the same name as given in this parameter's value. This property will be associated with	
DigitalSignExportEventDesc ription	Applies to: RC 3.8	in this parameter's value. This property will be associated with the resource in order to populate it in the <b>Event Name</b> field in output <b>XML</b> file.	
ModulexGroupEvent		You will have to create a property with the same name as given in this parameter's value. This property will be associated with the resource in order to populate it in the <b>Groupevent</b> field in	
DigitalSignExportGroupEve nt	Applies to: RC 3.8	output XML file.	
ModulexUseMeetingDoorSign			

DigitalSignExportUseMeetin gDoorSign	Applies to: RC 3.8	You will have to create a property with the same name as given in this parameter's value. This property will be associated with the resource as a checkbox. If the organizer checks this property while placing new order, then only that reservation is included in output <b>XML</b> file.	
DigitalSignExportUseSubjec t	Applies to: RC 4.1 HF5+	This parameter controls if reservation subject is automatically copied into the field 'Eventname' in the Digital Signage XML file exported from Resource Central and into 'Event' field in a signage's details.	RC Backend
		If value of this parameter is '1', Resource Central will automatically copy reservation subject to the field 'Eventname' in the XML file and into 'Event' field of a signage's details.	
		If this parameter is not created or created with any value other than '1', the reservation subject is not copied to the XML file or 'Event' field of a signage's details.	

## Shared Order Form

Parameters	Descriptions	
DeclinedSharedOrder.SpecialMessage	This parameter establishes special texts in the notification email sent to organizer when SDA declines an shared order.  Value of this parameter is the very special texts in the email.	Outlook Com Add-in
EnableSOF	This parameter controls Shared Order function. When the parameter has the value equal to '1', all attributes of Shared Order Function is enabled, which is essential for Video Tele-Conference functionality. When the parameter has the value equal to '0' or any value other than '1', the Shared Order function is disabled. Default value of this parameter is '0'.	Outlook Com Add-in Outlook Add-in



DeletedSharedOrder.SpecialMessage		This parameter establishes special texts in the notification email sent to SDA when Organizer cancels an order from My Meetings and Outlook's calendar.  Value of this parameter is the very special texts in the email.	Outlook Com Add-in Outlook Add-in
TaskList.AutoRefresh		This parameter controls the refresh interval time of list view in Booking Manager.  The default value of this parameter is 300 (seconds) and its minimum value is 60 (seconds).  If this parameter is not created or created with value of less than 60, the default value will be employed.	RC Backend
TaskList.PageSize		This parameter controls the number of tasks displayed in one page of Task screen view. It only works if Shared Order Form is enabled. (See description of <b>EnableSOF</b> parameter for more details).  Default value of this parameter is '22'.  If this parameter is not created or it has the value equal to '0', then the default value will be used.	RC Backend
Tentative.SOFflow	Applies to: RC 3.8 HF9+	This parameter controls the email flow in SOF booking with tentative appointments.  If the value of this parameter is '1', mails will always be sent when shared order is created/changed and the order will be displayed in Tasks screen.  If this parameter is not created or created with any value other than '1', shared order is NOT created and NOT displayed in Tasks screen. The shared order can only be created when all resources in that order are accepted.	RC Backend Outlook Com Add-in Outlook Add-in
RC.SyncSchedule.Interval	Applies to: RC 4.0 HF6 +	This parameter controls the time interval between synchronizations carried out by RC Sync Service if a difference between Shared Order Form and the reservation is detected. Value of this parameter is positive integer.  Default value of this parameter is "30" (minutes), i.e. the synchronization will be carried out every 30 minutes.	RC Backend



		If this parameter is not created or created with invalid value, the default value will be adopted.	
RC.SyncSchedule.SkipMeeti ngsBeforeToday	Applies to: RC 4.0 HF6 +	This parameter controls the meetings skipped in the process of synchronization carried out by RC Sync Service if a difference between Shared Order Form and the reservation is detected. Value of this parameter is positive integer. Default value of this parameter is "1" (day), i.e. meetings ended 1 day before today will be skipped in the synchronization. If this parameter is not created or created with invalid value, the default value will be adopted.	RC Backend
RC.SyncTaskSchedule.Enab le	Applies to: RC 4.1 HF1+	This parameter controls the activation of order synchronization feature.  If this parameter has the value = 1, this function is enabled.  Default value of this parameter is [0].  If this parameter is not created or created with any value other than [1], the default value will be employed.	RC Backend

## Misc.

Parameters	Descriptions	
ActiveDirectory.Search.Disable	This parameter controls typing email address of a resource.	RC Backend
	When the parameter has the value equal to '1', this function will be enabled. That means user can input resource email of a resource by typing email address. Otherwise, this function will be disabled.	
	By default, the function is disabled.	



Dailytask.Personlist.Dayoffset		Value in this parameter will be used to populate the "Persons with Messages" in the RC Admin → Daily Tasks → Messages section. Parameter can have <b>Negative</b> , <b>0</b> or <b>Positive</b> value. ' <b>Negative</b> ' value of parameter will display only persons who got messages on the current day and previous days, as specified in the parameter's value. ' <b>0</b> ' value of parameter will show persons in the list which have got messages on the current day and afterwards. ' <b>Positive</b> ' value of parameter will display persons in persons list which have got messages from the future date, as specified in the parameter's value.	RC Backend
DataLoader.Executed		This parameter will have the value '1' after the data loader is executed.	
ResourceInfo.VideoConferen ce	Applies to: RC 3.8 HF2+	This parameter determines which property in order form is used to specify video conference feature.  The value of this parameter must match with "Number" of the mentioned property.  If this parameter is not created or created with a value not matching with any property, the return value will be shared order ID of a meeting, no matter if the video conference is used or not.	Outlook Com Add-in
RC.CleanDatabaseJob.Enable	Applies to: RC 4.1 HF1+	This parameter controls the activation of error handling function. If this parameter has the value = 1, this function is disabled. Default value of this parameter is [0]. If this parameter is not created or created with any value other than [1], the default value will be employed.	RC Backend
RC.CleanDatabaseJob.Allow edRunningTime	Applies to: RC 4.1 HF1+	This parameter controls the running time of the job 'Clean up database'.  Value of this parameter employs the format of HHmmss (using 24-hour clock).  Default value of this parameter is 230000	RC Backend

		If this parameter is not created or created with invalid value, the default value will be employed.	
RC.CleanDatabaseJob.Meetin gRollingMonths	Applies to: RC 4.1 HF1+	This parameter controls the time limit for 'Clean up database' job to run.  Value of this parameter is positive integer.  Default value of this parameter is 6 months.  If this parameter is not created or created with invalid value, the default value will be employed.	RC Backend
RC.ExecuteExternalSqlJob.E nable	Applies to: RC 4.1 HF1+	This parameter controls the execution of external SQL in the folder ( <rc folder="" installation="" maintenance="" service="">/Scripts/Fixed).  If this parameter has the value = 1, this function is enabled.  Default value of this parameter is [0].  If this parameter is not created or created with any value other than [1], the default value will be employed.</rc>	RC Backend
RC.ExecuteExternalSqlJob.In terval	Applies to: RC 4.1 HF1+	This parameter works in relation with the external SQL execution feature controlled by the parameter RC.ExecuteExternalSqlJob.Enable. It determines time interval the this feature is triggered.  This parameter is only functional if the external SQL execution feature is enabled.  Value of this parameter is positive integer.  E.g. If the value is 7 (minutes), then the execution is triggered every 7 minutes.  Default value of this parameter is '5' (minutes).  If this parameter is not created or created with invalid value, the default value will be employed.	RC Backend



Use.RC.OrganizerName	This parameter is used to add a Host column in the areas mentioned below.  Set Value = 'Yes'. This will enable the Host functionality to be operative at the respective areas in the application.  Note: The Parameter Name & Value should have the same values as mentioned here. Otherwise, this functionality will not work.  In order to use this functionality, the next step is to create a property. For this, you will have to execute the following steps:  • Navigate to RC Admin → Designer → Properties.  • Create a New property with the following specifications: Number = "RC_OrganizerName"  Text = "Host Name" (You can change the name accordingly)  Note: The 'Number' value should have the same value as mentioned above. Otherwise, this functionality will not work.  Now, you will have to associate this property with the order form of a resource. After this, when you set the value of this property while placing an order against any reservation over that resource, this value will be displayed at the areas mentioned below:  1. RC Admin → Daily Tasks → Messages  2. RC Admin → Daily Tasks → Reservations  4. ResourceFinder → Timeline grid (as a tool-tip)	RC Backend Outlook Com Add-in
WeekPlanner.TimePeriod	The value of this parameter will determine the consecutive time- slots to be shown in the Lookup windows of " <b>Time From</b> " and " <b>Time To</b> " input fields of the Week Planner Report. The recommended values for this parameter are <b>15</b> , <b>30</b> , <b>45</b> or <b>60</b> . However, you are allowed to enter any positive integer value. (If you enter the value of ZERO, then by default the value taken will be " <b>30</b> ").	RC Backend
MeetingInvite.ResourceInfo.Enable	This parameter controls the automatic input of resource information into the meeting invite body.	Outlook Com Add-in



		If value of this parameter is '1', content in Rich Description of the resource selected in ResourceFinder will be displayed in the meeting invite body.  If this parameter is not created or created with any value other than '1', the input is off.	
MailBoxResources.StartTimeSyr	nc	This parameter controls the automatic synchronization of data from Exchange Server to RC database.  Value of this parameter is in the form of 6 digit to indicate the time at which the data will be synchronized everyday.  For example,  If you want to set up so that the sync will happen at 6:00 AM, 30 minutes and 45 seconds, then the value will be: 063045  If you want to set up so that the sync will happen at 7:00 PM, 30 minutes and 45 seconds, then the value will be: 193045  Default value of this parameter is 230000  If the parameter is not created or created with invalid value, the default value = 230000 will be employed.	
ResourceFinder.DisablePermis sion	Applies to: RC 4.1 SR3+	This parameter controls the operation of Permissions feature.  If value of this parameter is '1', the Permissions feature is turned off, policies and permissions in RC now will NOT follow the Permissions Flow.  If this parameter is not created or created with any value other than '1', policies and permissions follow the Permissions Flow.  For more information on how Resource Finder uses Exchange Policies and Permissions, please refer to <i>RC Administrator Guide - Resource Booking Policies and Permissions</i> .  Default value of this parameter is '1'.	RC Backend Outlook Com Add-in Outlook Add-in
ExchangeConflictRules.Enable	Applies to: RC 4.1 SR3+	This parameter controls the visibility of Recurring Availability function.	Outlook Com Add-in Outlook Add-in



		If value of this parameter is '1' (default value), the Recurring Availability is displayed in ResourceFinder of COM Add-in and Outlook Add-in.  If value of this parameter is '0', the Recurring Availability is NOT displayed in ResourceFinder of COM Add-in and Outlook Add-in.  If this parameter is not created or created with any value other than '1' or '0', the default value will be employed.  Note: Operation of this parameter is only applied when value of the parameter ResourceFinder.DisablePermission is '1'.	
ResourceFinder.HidelfNoPermi ssion	Applies to: RC 4.1 SR3+	This parameter controls the availability of declined resources following BookInPolicy permissions.  If value of this parameter is '1', the declined resources (following InPolicy permissions) are hidden.  If this parameter is not created or created with any value other than '1', the declined resources (following InPolicy permissions) are still visible.	RC Backend Outlook Com Add-in Outlook Add-in
Reservations.ImproveCalendar. Enable	Applies to: RC 4.1 SR3+	This parameter controls the activation of a function for improving performance of Resource Finder when using permissions.  If value of this parameter is '1', the function is enabled.  If this parameter is not created or created with any value other than '1', the function is disabled and the current behavior is employed.  It is default enabled for new installations.  For upgrades it is not created. For more information please see <i>Migration Service Guide</i> and <i>Administrator Guide</i> .	RC Backend Outlook Com Add-in Outlook Add-in



LookupValue.PropertyRoles	Applies to: RC 4.1 HF3+	This parameter controls the enablement of the order forwarding feature.  If value of this parameter is '1', this feature is turned on.  If the parameter is not created or created with any value other than "1", this feature is disabled.  For more details about the feature, refer to <i>Order Forwarding Solution Guide</i> .	RC Backend
LookupValueMail.PropertyNum ber.PurchaseNumber	Applies to: RC 4.1 HF3+	This parameter is created as a part of order forwarding feature.  Value of this parameter is 'PurchaseNumber' or anything you like.  For more details about the feature, refer to <i>Order Forwarding Solution Guide</i> .	RC Backend
LookupValueMail.PropertyNum ber.Roles	Applies to: RC 4.1 HF3+	This parameter is created as a part of order forwarding feature. Value of this parameter is Number of property(-ies). You can add multiple property numbers, separated by semi-colon (;). For more details about the feature, refer to <i>Order Forwarding Solution Guide</i> .	RC Backend
RC.ResourceDataSynch.Enable	Applies to: RC 4.1+	This parameter controls the availability of "Resource Data Synch" node in RC backend.  If its value is "1", this node is available in RC backend.  If its value is different from "1" or the parameter is not created, this node is unavailable in RC backend.	RC Backend



RC.ResourceDataSynch.StartTi me	Applies to: RC 4.1+	This parameter configures when the process of resource data synchronization.	RC Backend
		Its value must employ the format HHMMSS (e.g. 152325, it means that the process starts at 15:23:25 every day).	
		If the parameter is not created or created with invalid value, the default value of 235500 will be employed.	