



Add-On Products

Resource Central



Add-On Products

DS Service

RC-DSS Integration Guide

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DS Service

CHAPTER 1.

Foreword

This Guide is intended for IT administrators and describes how to set up an integration between DS Service and Resource Central. Most of the settings will be done on DS Service Manager. The next chapter will elaborate the necessary settings in detail.



CHAPTER 2.

Settings on DS Service

Enter Exchange online details

In DS Service Manager, go to **System** → **Connections**:

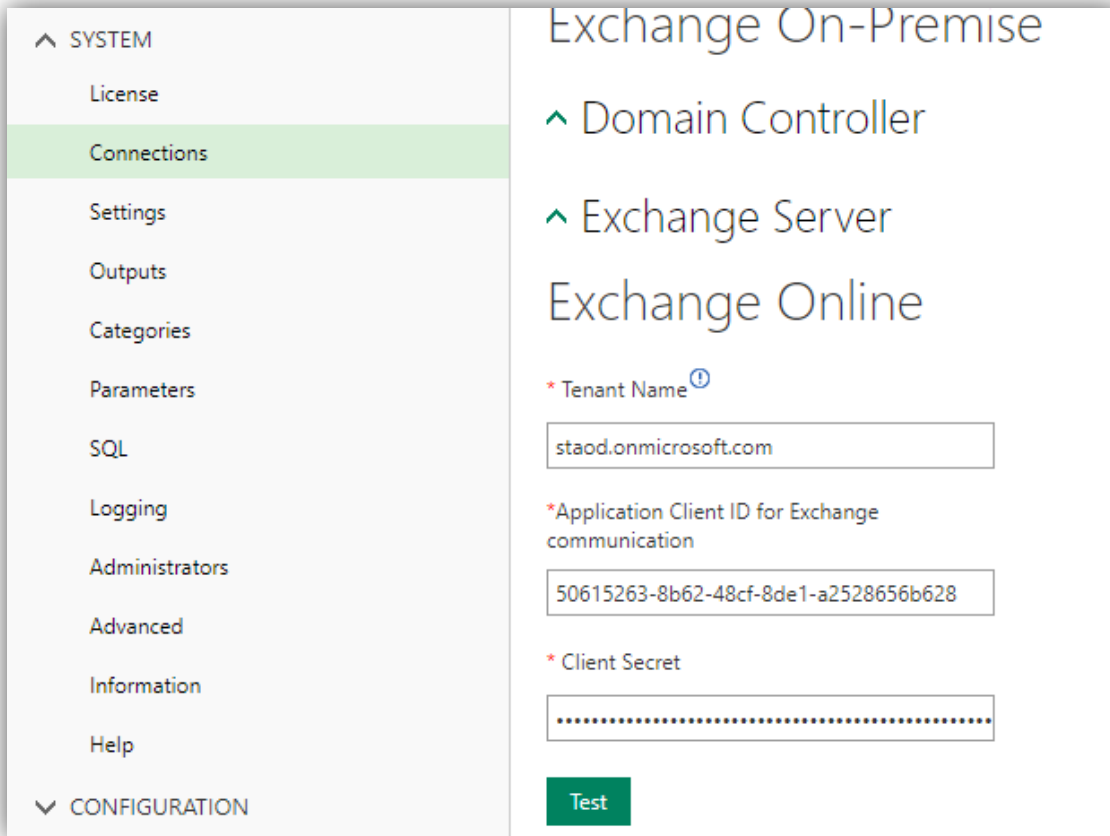


Figure 1. Set up Exchange Online

These details can be obtained by creating app in Azure portal. Please refer to **KB 0262** for more details.

Set up Resource Central connection

Still in **System/Connections**, scroll down to **Resource Central Integration**:

Figure 2. Set up RC integration

In this section, you need to fill in the **URL of RC backend**.

For example, if URL to RC backend is <https://rc.add-on-company.com/ResourceCentral>, then the URL that should be input here is: <https://rc.add-on-company.com>.

For **RC Authentication**, fill in the credentials (User name & Password of any person created in RC) of RC's authentication API (to integrate with DSS).

In **RC Database Information**, the database details in SQL Server must be provided.

After filling all necessary information, click [Test] to check if the connection with RC is established.

Then click [**Run RC synchronization**] button to retrieve all necessary data from RC.

You can select specific element to synchronize from RC by clicking [**Synchronization Element**]. From the pop-up dialog, you can select any element to synch:

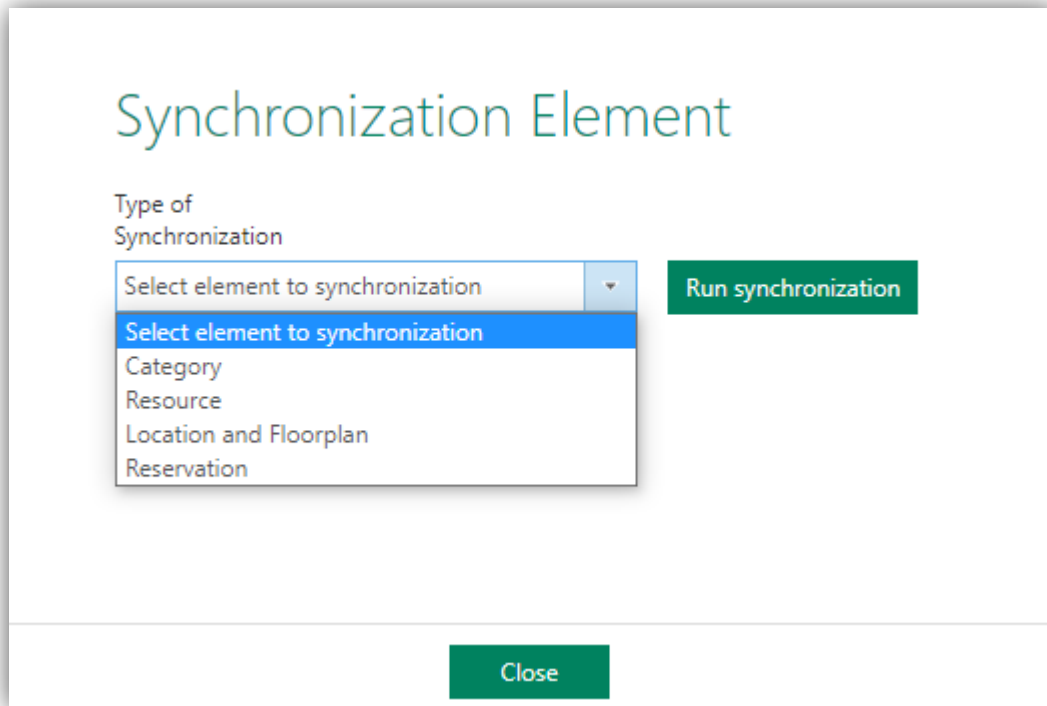


Figure 3. Select element to synch

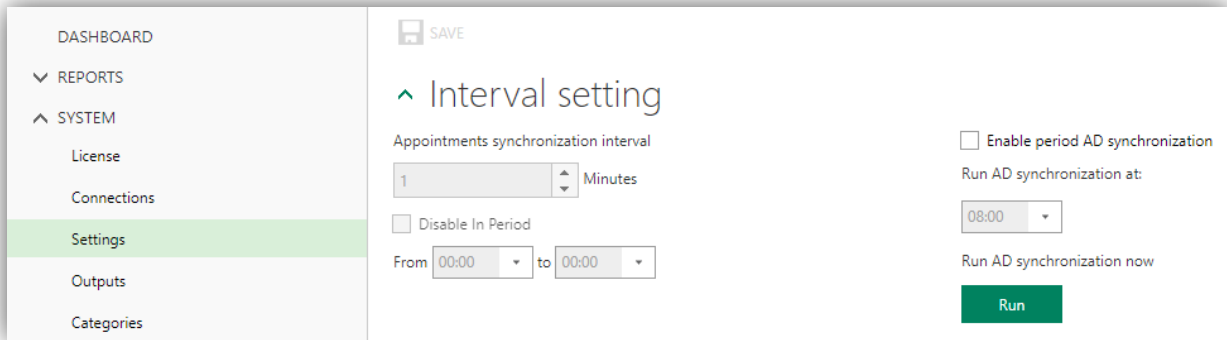


CHAPTER 3.

Changes in DS Service after integration

After the integration, some parts in DS Services are disabled or for view only. Look at the following for more details:

Interval setting section is disabled



Options of push notification are disabled



Filter section in Outputs is disabled (except for Days filter)



SAVE TEST

Filter

Days < Today: 30 Days > Today: 30

Weekday: Sun Mon Tue Wed Thu Fri Sat

Appointment type: Free Tentative Busy Out Of Office Working elsewhere

Options: Include Exclude

Category: Add Remove

Include Private Appointments (only date/time information)

Subject line:

Categories is for view only

DS Service		Categories List				Admin
						Server version 4.03.04.0017
<ul style="list-style-type: none"> DASHBOARD REPORTS SYSTEM <ul style="list-style-type: none"> License Connections Settings Outputs Categories Parameters SQL Logging CONFIGURATION LOCATION 		+ ADD NEW SAVE DELETE REFRESH				
		<input type="text" value="Keyword..."/>				
<input type="checkbox"/>	Icon	Name	Used	Sort order	Created Date	
<input type="checkbox"/>		Red Category ninth	✓	0	Aug 16, 2021 09:16:24	
<input type="checkbox"/>		blue 2	✓	1	Aug 16, 2021 09:16:24	
<input type="checkbox"/>		yellow		2	Aug 16, 2021 09:16:24	
<input type="checkbox"/>		yellow \ light yellow	✓	0	Aug 16, 2021 09:16:24	
<input type="checkbox"/>		yellow \ dark yellow	✓	1	Aug 16, 2021 09:16:24	
<input type="checkbox"/>		pinky	✓	3	Aug 16, 2021 09:16:24	
<input type="checkbox"/>		Blueberry	✓	4	Aug 16, 2021 09:16:24	

Data fields on RC side (i.e., fields that can be synchronized from RC) in resource’s details are non-editable (resource types, categories, description, buffer times, capacity)



DS Service

- DASHBOARD
- ▼ REPORTS
- ▼ SYSTEM
- ^ CONFIGURATION
 - Devices
 - Resource Types
 - Resources
 - Incident Types
 - Screen Templates
 - Card Holders (Users)
- ▼ LOCATION


Digital Signs Resources Properties

[BACK](#) [SAVE](#) [EVENT FILE](#) [SCHEDULE FILE](#) [RESERVATION](#)

^ General

Resource Name: **aodws4**

Resource Email: **aodws4@dss4android.aod.vn**



Overrule default Display Name
 Sign Room Name:

Resource Types: Rooms [↗](#)

License Type:

 Digital Sign Resource

 Workspace Resource

 Pooled Resource

^ Features

Language encode: UTF-8

Password: [Show](#)

Categories:

- blue 2 [Add](#)
- Blueberry [Remove](#)
- dark yellow
- light yellow
- pinky

Incident Types: [Add](#) [Remove](#)

Pre buffer time: - 0 minutes +

Post buffer time: - 0 minutes +

Capacity:

Default Subject: Instant Meeting [Add](#) [Remove](#)

Background: [Add](#) [Remove](#)

Confirm Meeting: Yes No

Confirm time before/after planned start time: - 15 minutes +

Incident Receiver's e-mail:

Description: