



# GETTING STARTED

## HOW TO SET UP THE SYSTEM



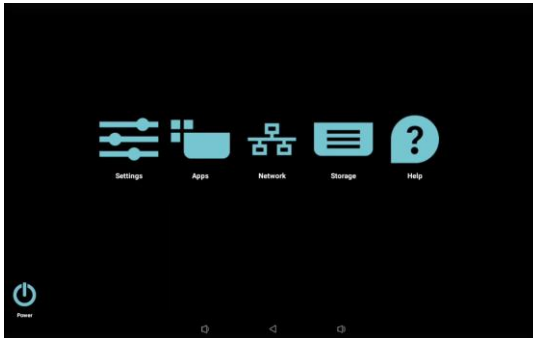
Philips Signage Solutions Multi-Touch Display 10BDL4551T





## CONNECT YOUR DEVICE

1. **Plug-in the power cord** or the **PoE ethernet cable**.
2. **Power up** the device, **Welcome**, select **language** and **Start**  
Security Setting: **Skip**  
Signage Display settings: Select **Manual Setup** and **Next**  
Signage Display Name: **Skip**  
Remote Control: **Skip**
3. Network Settings: Chose and config either **Wi-Fi** or **Ethernet**  
For the **Wi-Fi setting**, please go to the Wi-Fi page and **switch on the Wi-Fi button**. After the automatic Wi-Fi scan, **select your desired Wi-Fi** and enter credentials if necessary.  
For **Ethernet**, the network will automatically connect when you plug-in the Ethernet cable.
4. Clone Media Files into Internal: **Skip**  
Setup Complete: **Finish**
5. When the **Welcome to Android Display controller** appear, press **Power key** and **volume down** at the same time.
6. Enter **Password: 1234** (default from factory) and **OK**



Philips Android Configuration menu



## DATE & TIME SETTINGS

1. Tap on the **Settings, System, Date & time** to change or adjust the date / time.
2. Make sure the selected **time zone** is correct for your location.

With **Automatic date & time** you can set date / time either by network or set manually. You can select a different time zone by tapping “Select time zone”.



## INSTALL DIGITAL SIGN CLIENT APP

1. Copy your **Digital Sign Client APK file** into a **USB stick**, and insert the stick into the device
2. From the **Philips Android Configuration** menu select **Apps**, and select **File Manager**
3. Tap on the **USB icon**, and select the **Digital Sign Client APK file**
4. Tap **Open** from the pop-up menu and follow the installation instructions.

## CONFIGURATION

1. From the **Philips Android Configuration** menu select **Settings, Signage Display** and **General settings**
2. Tap on **Boot on source, Input, and Custom App**
3. Tap **←, ←** (twice), and **Source Setting**
4. Tap **Customer, select app** and select the **DS Client** from the list, **Save**
5. Tap **←, ←, ←, ←**, (four times) tap **Power** and **Reboot**



## USING DIGITAL SIGN CLIENT

1. Tap **SETUP** button for configuration of Digital Sign Client
2. Make sure the Server is set to **http://dss.add-on.com** (for demo server) or enter your **production server URL**
3. Tap the **SAVE** button on the top of the page.

The meeting room sign appears, and you are now able to book a meeting and trial the entire system.



## LATER CUSTOMIZATIONS

1. Tap the **logo image** to enter the setup screen.
2. If you want to remove the navigation bar at the bottom of the screen, select **Advanced** and turn on **Kiosk mode**
3. Change your settings and tap **SAVE** for saving and exit.  
(Update server address, change logo, etc.)

If you want to go back to the **Philips Android Configuration** menu, then do this by pressing **Power key** and **volume down** (both located on the backside) at the same time. Enter **Password: 1234** (default from factory) and **OK**

## SUPPORT

We offer a variety of different ways to communicate with us.



### Knowledgebase

You are welcome, at any time, to access our knowledgebase.

Find it on [support.add-on.com](http://support.add-on.com).

Our knowledgebase is divided into specific product areas. This enables you to find answers to the most common questions. It is also here that you can find the revision history for the specific product. The revision history will allow you to gain an overview over the recently launched versions and improvements.

### Live chat

Our English-speaking live chat is accessible from [www.add-on.com](http://www.add-on.com).

It is available 24 hours within weekdays for all time zones.

### Phone

Our European and North American phone numbers are all English speaking.

They are staffed 24 hours within weekdays for all time zones.

Our local country phone numbers are only staffed within the business hours of the origin – however they speak German and Scandinavian languages.

#### Europe

Phone: **+44 (0) 203 002 3889**

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